Procedures in High Risk, Highly Regulated Processing Industries

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Scope

The general state of procedures in the highly regulated, high risk industries is poor. Most companies continue to use “Typewriter Technology,” such as MS Word to create procedures and manage them through standard document management systems such as SharePoint, OpenText or Documentum.

Companies have focused on minimum compliance, at best, with little regard for incorporating human factors and technology innovations, including digitization, mobilization and personalization. Since the “typewriter technology” limits outputs to paper and requires substantial manual formatting, very little improvements are being made to enhance usage and effectiveness and are rapidly becoming both expensive and archaic to maintain.